

# French Health Card SESAM-Vitale 2



SUCCESS  
STORY

In 1998, the SESAM-Vitale project was launched in order to modernize the French health insurance system and reduce healthcare costs. With more than 80 million electronic claim forms per month and 192,000 health professionals, the SESAM-Vitale system is a victim of its own success and needs to evolve: servers, tools and smart cards are impacted by this evolution. A new generation of Vitale has been launched!



Following the delivery of more than 24 million units of the first Vitale health card, Oberthur Technologies was selected in 2006 as one of the main providers by GIE SESAM Vitale to provide millions of fully personalized Vitale 2 cards. The company will also produce cards to be personalized by the Caisse Nationale d'Assurance Maladie, the main public health insurance company.

Since 2007, Oberthur Technologies has benefitted from the Vitale 2 card renewal process, one of the most important programs in the identity and security market: Oberthur Technologies has provided around 20 million Vitale 2 cards. Thanks to this multi-year contract, the company confirms its willingness and capacity to be a key actor in the production and end-to-end personalization of the latest generation of highly secure health insurance cards. This contract comes on top of the delivery of the French Health Professional Cards and Private Health Insurance Cards for which Oberthur Technologies is the sole supplier. Oberthur Technologies production sites (both manufacturing and personalization) have been validated by GIE-SESAM Vitale for quality and security.



## VITALE 2 functionalities

- Sign invoices electronically
- Ensure secure access to a Personal Medical Record, updated by medical staff
- Replace paper prescriptions with a new record in the card containing an electronic prescription
- Access a healthcare remote server
- Access emergency information (essential medical data in agreement with professionals)
- Support an Electronic Health Insurance Card (EHIC)

## Oberthur Technologies added value

- Specific Quality Insurance Plan set up in both production and personalization sites
- Industrial back-up plan with alternative sites to guarantee a constant level of service.
- Day-to-day project management and customer support in order to meet the project milestones.
- Specific graphical personalization features (laser engraving, Braille embossing)
- Cardholder photograph printing and protection using a long-lasting laminate
- Personalized fulfillment